

**MEDIA24 HOLDINGS
PROPRIETARY LIMITED**

(Registration number: 2006/021408/07)

and various of its subsidiaries

("MEDIA24")

**MANUAL PREPARED IN ACCORDANCE WITH SECTION 51 OF
THE PROMOTION OF ACCESS TO INFORMATION ACT
2 OF 2000 ("THE ACT")**

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1. INTRODUCTION

The manual is to assist potential requesters as to the procedure to be followed when requesting access to information / documents from Media24 as contemplated in terms of the Act. In addition to complying with section 51 of the Act, this manual recognises that upon commencement of the Protection of Personal Information Act 4 of 2013, that the appointed Information Regulator will be responsible to regulate compliance with the Act and its Regulations by public and private bodies.

The manual may be amended from time to time and as soon as any amendments have been finalised the latest version of the manual will be made public.

Any requester is advised to contact Lurica Jineanne Jacquet should he / she require any assistance in respect of the utilisation of this manual and / or the requesting of documents / information from Media24.

The following words will bear the following meaning in this manual:-

"the Act"	shall mean the Promotion of Access to Information Act 2 of 2000, together with all relevant regulations published;
"the / this manual"	shall mean this manual together with all annexures thereto as available at the offices of Media24 from time to time;
"Media24"	shall mean Media24 Holdings Proprietary Limited, and various of its subsidiaries as set out in part 9, page 11 and further of this manual; and
"SAHRC"	shall mean the South African Human Rights Commission.

2. CONTACT DETAILS (Section 51(1)(a) of the Act)

Name of body: Media24 Holdings (Pty) Ltd

Chief Executive Officer: Ishmet Davidson

**The appointed information
Officer:** Lurica Jineanne Jacquet

Address: Media24 Centre
40 Heerengracht
Cape Town
8001

Postal address: P.O. Box 2271
Cape Town,
8000

Telephone: +27 21 406 2021

E-mail: lurica@media24.com

3. GUIDE IN TERMS OF SECTION 10 OF THE ACT

(Section 51(1)(b) of the Act)

A guide has been compiled by the SAHRC in terms of section 10 of the Act. It contains information required by a person wishing to exercise any right contemplated by the Act. It is available in all of the official languages.

The guide is available for inspection, *inter alia*, at the offices of the SAHRC at Forum 3, Braampark Office Park, Braamfontein and on its website www.sahrc.org.za (<https://www.sahrc.org.za/home/21/files/Section%2010%20guide%202014.pdf>).

Contact details of the South African Human Rights Commission:

PAIA Unit
The Research and Documentation Department
Private Bag 2700
HOUGHTON
2041

Telephone: +27 11 877 3600

Fax: +27 11 403 0668

Website: www.sahrc.org.za

E-mail: info@sahrc.org.za

4. NOTICE(S) IN TERMS OF SECTION 52(2) OF THE ACT
(Section 51(1)(c) of the Act)

At this stage no notice(s) has / have been published.

5. INFORMATION / DOCUMENTS AVAILABLE IN ACCORDANCE WITH OTHER LEGISLATION (Section 51(1)(d) of the Act)

Media24 keeps information / documents in accordance with the following legislation (please note that this is not an exhaustive list):

- Companies Act 71 of 2008, as amended
- Income Tax Act 58 of 1962 (Section 75)
- Value-Added Tax Act 89 of 1991 (Section 65)
- Customs and Excise Act 91 of 1964 (Section 101)
- Unemployment Insurance Act 30 of 1966 (Section 32)
- Basic Conditions of Employment Act 75 of 1997 (Section 31)
- Employment Equity Act 55 Of 1998 (Section 26)
- Compensation for Occupational Injuries and Diseases Act 130 of 1993 (Section 97)
- Insolvency Act 24 of 1936 (Sections 134 and 155)
- Occupational Health and Safety Act 85 of 1993

6. DOCUMENTS / INFORMATION HELD BY MEDIA24 IN TERMS OF THE ACT

(Section 51(1)(e) of the Act)

Webpage

The Media24 Webpage (www.media24.com), accessible to anyone with access to the internet, contains, *inter alia*, the following information:

- Corporate Information
- an Organogram
- a link to the Media24 Integrated Annual Report
- a link to Fast Facts about Media24
- Information on Media24's various divisions, namely Lifestyle, Newspapers, Digital, Logistics, Printing, Books, Online Shops and Lifestyle TV.

Other

The documents / information listed below pertain to the day-to-day management of the business of Media24:

- Standard Employment Contracts
- Employment Equity Plan & Report
- Media24 Personnel Report
- Staff Handbook
- Human Resources Policies and Procedures
- List of trademarks and pending applications
- Insurance Policies
- Rules and regulations relating to Pension and Provident funds
- Documentation with regard to share option schemes
- Other commercial contracts

It is recorded that any and all documents / information requested pertaining to the aforesaid shall always only be made available to a requestor subject to the provisions of the Act.

7. OTHER INFORMATION

(Section 51(1)(f) of the Act)

The Minister of Justice and Constitutional Development has to date not published any regulations in terms of this section.

8. AVAILABILITY OF THE MANUAL (Section 51(3) of the Act)

8.1 This manual is available for inspection at the offices of Media24, free of charge.

8.2 Copies of the manual may be obtained, subject to the prescribed fees, at the offices of Media24.

8.3 The manual can also be accessed on the websites of the SAHRC (www.sahrc.org.za) and Media24 (www.media24.com) and may be published in the *Government Gazette*. However, it should be noted that the manual accessible on the website of SAHRC does not include the request forms or fee structure (set out on page 19 and further of this manual). The request forms and fee structure can be obtained on the SAHRC website (www.sahrc.org.za).

9. VARIOUS SUBSIDIARIES OF MEDIA24

Name:	Registration Number:
• Media24 Holdings (Pty) Ltd.	2006/021408/07
• Media24 (Pty) Ltd	1950/038385/07
• CT Media Publications (Pty) Ltd	1994/009092/07
• Mooivaal Media (Pty) Ltd	1964/004662/07
• Touchline Media (Pty) Ltd	1996/003178/07
• 24Com Online Studio (Pty) Ltd	1996/021408/07
• New Media Publishing (Pty) Ltd	1997/016833/07
• Health24 (Pty) Ltd	2000/012930/07
• Namibië Nuus Distribueerdes (Pty) Ltd	2000/022703/07
• Property24 Publishing (Pty) Ltd	2005/004288/07
• Press Support (Pty) Ltd	1996/010852/07
• Media24 Hearst (Pty) Ltd	1997/002601/07
• The Daily Sun (Pty) Ltd	2001/001944/07
• SA Hunt Publishing (Pty) Ltd	2007/012812/07
• Via Afrika (Pty) Ltd	1949/035471/07
• Nasou Via Afrika (Pty) Ltd	1996/012379/07
• NB-Uitgewers (Pty) Ltd	1951/002378/07
• Jonathan Ball Publishers (Pty) Ltd	1984/003543/07
• Media24 Boeke (Pty) Ltd	1953/000037/07
• Leksikons (Pty) Ltd	1981/001468/07
• Media24 Investments (Pty) Ltd	2017/349170/07
• Midlands Media (Pty) Ltd	1988/002420/07
• Zululand Media (Pty) Ltd	2004/002000/07
• The Natal Witness Printing & Publishing Company (Pty) Ltd	1988/002702/07
• Sky Blue Media (Pty) Ltd	2004/032499/07
• Fever Newspapers (Pty) Ltd	2007/023414/07
• Drendy Investments (Pty) Ltd	2003/004145/07
• Market Demand Trading 507 (Pty) Ltd	2007/025602/07
• Market Demand Trading 113 (Pty) Ltd	2004/012825/07
• Fashion United SA (Pty) Ltd	2017/007569/07

- Gallo Images (Pty) Ltd 1997/000305/07
- Gallo Images International (Pty) Ltd 2006/003713/07
- Izimpondo Communications (Pty) Ltd 2002/030611/07
- I-Net Bridge (Pty) Ltd 1998/005987/07
- Swipe Interactive (Pty) Ltd 2017/340414/07

10. FORM OF REQUEST (Section 53(1) of the Act)

REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY
(Section 53(1) of the Promotion of Access to Information Act 2 of 2000)

[Regulation 10]

A. PARTICULARS OF PRIVATE BODY

The Head:

B. PARTICULARS OF PERSON REQUESTING ACCESS TO THE RECORD

- a) *The particulars of the person who requests access to the record must be recorded below.*
- b) *Furnish an address and/or fax number in the Republic to which information must be sent.*
- c) *Proof of the capacity in which the request is made, if applicable, must be attached.*

Full names and surname: _____

Identity number: _____

Postal address: _____

Fax number: _____

Telephone number: _____

E-mail address: _____

Capacity in which request is made, when made on behalf of another person:

C. PARTICULARS OF PERSON ON WHOSE BEHALF REQUEST IS MADE

This section must be completed only if a request for information is made on behalf of another person.

Full names and surname: _____

Identity number: _____

D. PARTICULARS OF RECORD

- a) *Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located.*
- b) *If the provided space is inadequate please continue on a separate folio and attach it to this form. **The requester must sign all the additional folios.***

1. Description of record or relevant part of the record:

2. Reference number, if available: _____

3. Any further particulars of record: _____

E. FEES

- a) A request for access to a record, other than a record containing personal information about yourself, will be processed only after a **request fee** has been paid.*
- b) You will be notified of the amount requested to be paid as the request fee.*
- c) The fee **payable for access** to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.*
- d) If you qualify for exemption of the payment of any fee, please state the reason therefore.*

Reason for exemption from payment of fees: _____

F. FORM OF ACCESS TO RECORD

<i>If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 hereunder, state your disability and indicate in which form the record is required.</i>	
Disability: _____	Form in which record is required:
<i>Mark the appropriate box with an "X".</i>	
<i>Notes:</i>	
a) <i>Your indication as to the required form of access depends on the form in which the record is available.</i>	
b) <i>Access in the form requested may be refused in certain circumstances. In such a case you will be informed if access will be granted in another form.</i>	
c) <i>The fee payable for access to the record, if any, will be determined partly by the form in which access is requested.</i>	

1. If the record is in written or printed form

	Copy of record*		Inspection of record
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2. If record consists of visual images:-
(this includes photographs, slides, video recordings, computer-generated images, sketches, etc.).

	View the images		Copy of the images*		Transcription of the images*
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3. If record consists of recorded works or information which can be reproduced in sound

	Listen to the soundtrack (audio cassette)		Transcription of soundtrack* (written or printed document)
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4. If record is held on computer or in an electronic or machine readable form -

	Printed copy of record*		Printed copy of information derived from the record*		Copy in computer readable form* (stiffy or compact disc)
--	-------------------------	--	--	--	--

*If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you? A postal fee is payable	Yes	No
--	-----	----

G. PARTICULARS OF RIGHT TO BE EXERCISED OR PROTECTED

*If the provided space is inadequate please continue on a separate folio and attach it to this form.
The requester must sign all the additional folios.*

1. Indicate which right is to be exercised or protected:

2. Explain why the requested record is required for the exercising or protection of the
aforementioned right:

H. NOTICE OF DECISION REGARDING REQUEST FOR ACCESS

*You will be notified in writing whether your request has been approved/denied. If you wish to be
informed thereof in another manner, please specify the manner and provide the necessary particulars
to enable compliance with your request.*

How would you prefer to be informed of the decision regarding your request for access to the
record? _____

Signed at _____ this _____ day of _____ 20 _____

SIGNATURE OF REQUESTER / PERSON
ON WHOSE BEHALF REQUEST IS MADE

11. PRESCRIBED FEES

11.1 The fee for a copy of the manual as contemplated in regulation 9(2)(c) is R1,10 for every photocopy of an A4-size page or part thereof.

11.2 The fee for reproduction referred to in regulation 11(1), is as follows:

	R
(a) For every photocopy of an A4-size page or part thereof	1,10
(b) For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine readable form	0,75
(c) For a copy in a computer-readable form on:	
i) stiffy disc	7,50
ii) compact disc	70,00
(d) i) For a transcription of visual images, for an A4-size page or part thereof	40,00
ii) For a copy of visual images	60,00
(e) i) For a transcription of an audio record, for an A4- size page or part thereof	20,00
ii) For a copy of an audio record	30,00

11.3 The request fee payable by a requester, other than a personal requester, referred to in regulation 11(2) is R50,00.

11.4 The access fee payable by a requester referred to in regulation 11(3) are as follows:

	R
(1) (a) For every photocopy of an A4-size page or part thereof	1,10
(b) For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine readable form	0,75

- (c) For a copy in a computer-readable form on:
 - i) stiffy disc 7,50
 - ii) compact disc 70,00

- (d) i) For a transcription of visual images,
for an A4-size page or part thereof 40,00
- ii) For a copy of visual images 60,00

- (e) i) For a transcription of an audio record,
for an A4-size page or part thereof 20,00
- ii) For a copy of an audio record 30,00

- (f) To search for the record for disclosure, R30,00 for each hour or part of an hour reasonably required for such search and operation.

(2) For purposes of section 54(2) of the Act, the following applies:

- (a) Six hours as the hours to be exceeded before a deposit is payable; and
- (b) one third of the access fee is payable as a deposit by the requester.

(3) The actual postage is payable when a copy of a record must be posted to a requester.

The 30-day period within which the Information officer is required to reply to a request, as stipulated in the Act, shall commence only once a requester has complied with all the requirements of the Act in requesting access to a record, to the satisfaction of the Information Officer.